



647 E. Young Santa Ana, CA 92705 • Toll Free: 800-297-2241 • Fax: 714-549-7835

Module Service Form

<p>Tenacore requires that this form be completed and included with each repair sent to its service center. Please be sure to include the name and telephone number of a person who can respond to questions regarding the failure of this device. Feel free to call Tenacore should you have any questions and please retain a photocopy of this form for future reference.</p>			
Customer Name:			
Customer Telephone:		Software Revision:	
Model:		Serial Number:	
What model monitor are you using with your defective unit (e.g. Philips MP50)?			
Does the unit power on?		<input type="checkbox"/> Yes <input type="checkbox"/> Intermittently <input type="checkbox"/> No	
Which readings are defective?		<input type="checkbox"/> ECG <input type="checkbox"/> SPO ₂ <input type="checkbox"/> NIBP <input type="checkbox"/> T/P	
Is there any physical damage to the unit?		<input type="checkbox"/> Yes <input type="checkbox"/> No	
If yes, what parts are damaged?			
Additional Comments:			

Terms & Conditions:

- In accordance with county specific Transport Regulations, the customer is responsible for ensuring the product is clean and free of any biological hazards.

Tenacore Use only

SO# _____

Repairable

Un-repairable